

What is a Disability Access and Inclusion Plan?

A Disability Access and Inclusion Plan (DAIP) is a plan that helps make sure people with disability can access and participate in the same services, facilities, events, information and opportunities as everyone else. It sets out the actions Vincent will take to reduce barriers, improve accessibility and support a more inclusive community.

Why does Vincent have a Disability Access and Inclusion Plan?

Under the *Disability Services Act (1993)* all local governments must have a DAIP. People with disability have the same rights as everyone else to access facilities, events, services, information and employment opportunities. It's important to us that everyone feels welcome and can participate fully in community life.

What can the DAIP influence?

The DAIP focuses on areas where the City can improve access and inclusion, including our facilities, public spaces, services, programs, events, information, communication and customer service. It can also help guide how we advocate to other organisations and levels of government on issues that affect people with disability.

Why does Vincent need a new Disability Access and Inclusion Plan?

DAIPs are renewed every five years. Our current Access and Inclusion Plan (AIP) concludes in 2027 and we are now developing our new DAIP 2027-2032.

Our current AIP has helped us build a more accessible and inclusive Vincent. It has improved how we communicate with the community, how staff understand disability and access needs and how we make services easier to use.

The new DAIP will build on these achievements and help ensure accessibility and inclusion are considered in everything we do.

What is the difference between an AIP and a DAIP?

Our AIP takes a broad approach to access and inclusion, supporting people with disability, multicultural and LGBTIQ+ communities.

Our DAIP 2027-2032 builds on this commitment by focusing specifically on improving access and inclusion for people with disability in our community.

We will continue to work alongside community members and service providers to deliver meaningful services, programs and opportunities for our multicultural and LGBTIQ+ communities.

Who is helping to develop the DAIP?

The DAIP is being developed with input from people with disability, carers, families, support workers, service providers, community members and the Disability Access and Inclusion Advisory Group (DAIAG).

Why are we seeking your feedback?

People with lived experience of disability are experts in what helps create a more accessible and inclusive community. We want to hear from people with disability, families and carers, support workers, disability advocates and service providers about what matters most.

Your feedback will help us understand what's working well, what barriers still exist and what actions will make the biggest difference to access, participation and inclusion across Vincent. By listening to the experiences, ideas and perspectives of our community, we can ensure the new DAIP reflects the needs and priorities of people with disability.

We encourage people with lived experience of disability, families and carers, support workers, disability advocates and service providers to complete the survey.

How can I have my say on the new DAIP?

There are lots of ways to share your feedback:

- Complete the survey. The survey is available online and for download in PDF, large print and easy read. It is also available in other languages or formats such as Braille on request.
- Attend a workshop. There will be six consultation workshops which you can attend in person or online. Registration is required to attend the workshops.
- Visit us at one of our drop-in community consultations
- Call or email us to arrange a time to chat in person or we can chat over the phone

- Send us an email and share your experiences, ideas and perspectives, or write a letter and send it to us
- Share your story in a way that suits you through our Lived Experience Story Drive
- Ask a family member, friend, support person or advocate to share feedback on your behalf
- Use the National Relay Service if you are deaf, hard of hearing or have a speech impairment or you can request a translator or Auslan interpreter

Your voice matters and we want to hear what you have to say.

What happens if I need the survey or information in another format?

We are committed to making this consultation accessible. If you need the survey or other information in a different format, language, or require support to participate, please contact us and we will work with you to meet your needs.

How will my responses be used?

Your feedback will help shape the City's new DAIP. Survey responses will be combined with feedback from other community members and summarised in an engagement report to inform the plan.

Your privacy is important to us. Any names or identifying information will be removed and all survey responses will be securely stored by the City.

What happens next?

Once the consultation closes, we'll review all feedback and prepare a summary report to help shape the new DAIP. The report and proposed plan will then be presented to Council for consideration.

If you provide your contact details, we'll keep you informed about when the DAIP will be considered by Council.

Community members are welcome to attend the Council Briefing and Council Meeting to learn more, ask questions and share their views.

Who can I contact about the Disability Access and Inclusion Plan

You can contact any of the Community Development team members by:

- calling us on 9273 6000
- emailing us at community.development@vincent.wa.gov.au
- writing to us at PO Box 82, Leederville, 6902
- visiting us at the Main Administration Building, 244 Vincent Street, Leederville, between 9am - 4pm, Monday to Friday.