

Actions

Actions are practical steps the City will take to help improve access and inclusion for people with disability. These may include improving our website and digital accessibility, providing sensory-friendly spaces at our events, ensuring inclusive design in facility upgrades and improving footpaths and other public spaces.

Advocacy

Advocacy means speaking up and representing our community to influence decisions, policies, services, funding and planning so they better reflect the priorities of our community. This might include raising awareness of local issues at state government level or advocating for better public transport services on behalf of our community.

Access

Access means making sure people can reach, enter, use and participate in places, services, facilities, information, events and opportunities. This includes physical access, such as ramps, pathways, toilets and parking, as well as accessible communication, technology, customer service and ways for people to provide feedback or be involved.

Assistive Technology

Assistive technology includes equipment, devices or software that help people with disability perform tasks, communicate or participate more independently.

Barriers

Barriers are obstacles that make it harder for people with disability to access, participate or be included. Barriers may be physical, communication, digital, attitudinal, organisational or systemic.

Carer

A carer is a person who provides ongoing unpaid support to a family member, friend or another person who needs assistance because of disability, illness, frailty or age.

Community Development

Community development helps build strong, connected and inclusive communities by supporting participation, strengthening relationships and responding to local needs. It creates opportunities for people of all abilities to be involved, contribute and feel a sense of belonging.

Consultation

Consultation means seeking feedback, ideas and advice from community members and stakeholders to help inform decisions, plans, services and projects. Effective consultation provides people with meaningful opportunities to share their views, helps decision-makers understand community needs and priorities and ensures diverse voices, including people with disability, are heard and considered.

Disability

Disability means any condition, impairment or difference that may affect how a person moves, communicates, learns, thinks, senses information, or takes part in everyday life. Disability can be physical, sensory, intellectual, cognitive, neurological or psychosocial. It may be visible or invisible, permanent, temporary or change over time.

Disability Access and Inclusion Advisory Group

The Disability Access and Inclusion Advisory Group (DAIAG) has been established to help guide the development of the DAIP. The group includes community members with lived experience of disability, including people with disability, carers and family members, support workers and service providers, as well as three elected members. The DAIAG will meet regularly to provide advice and feedback on community engagement, actions and priorities, and the final DAIP.

Facilities

Facilities are the buildings and venues managed by the City, including places such as Beatty Park Leisure Centre, the Library and Local History Centre and the Community Centre.

Inclusion

Inclusion means making sure people with disability feel welcomed, respected, valued and able to participate in community life. It's about removing barriers, listening to people's experiences, involving people in decisions that affect them and creating places, services and opportunities where everyone can belong and contribute.

Lived Experience

Lived experience refers to the knowledge and insights gained through personal experience of disability, either as a person with disability, a carer, family member or support worker.

Programs

Programs are the activities, workshops and events the City delivers to support community connection, learning, wellbeing and participation, such as the workshops at the community centre, the All-Abilities Pool Party and the Festival of Culture.

Public Spaces

Public spaces include our parks and reserves, playgrounds and sports fields. These are places the City maintains so they can be safely enjoyed by our community.

Services

Services include the things we provide, such as rubbish collection, borrowing books from the library, ranger services and community safety initiatives.

Universal Design

Universal design means considering different people's needs from the start so places, services and products can be used by as many people as possible, without the need for adaption or specialised design.